



Asaf Shamir <asaf@rawmobility.com>

Tallbob route not working?

8 messages

Asaf Shamir <asaf@rawmobility.com>
To: Brad Gishen <brad.gishen@mobivate.com>

Mon, Dec 8, 2025 at 6:16 PM

Hi Brad,

It seems that messages are being accepted by Tallbob but not being delivered - have you done something to prevent messages from going out?

This is impacting both Mobivate and Raw Mobility customers.

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Asaf Shamir
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Brad Gishen - Mobivate <brad.gishen@mobivate.com>
To: Asaf Shamir <asaf@rawmobility.com>, Bulk SMS <bulksms@mobivate.com>

Mon, Dec 8, 2025 at 7:05 PM

No. I have not done something to prevent messages going out. Have you tested? May just be the delivery receipts. What is the account name? I will ask Ari.



Brad Gishen
Tel: [+44 207 267 5222](tel:+442072675222)
Cel: [+44 7 588 388 677](tel:+447588388677)
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Asaf Shamir <asaf@rawmobility.com>
To: Brad Gishen - Mobivate <brad.gishen@mobivate.com>, Mobivate Bulk SMS <bulksms@mobivate.com>

Mon, Dec 8, 2025 at 7:10 PM

Brad,

Raw Mobility's customer is complaining that messages aren't being delivered, all messages appear as 'ACCEPTED' in the past few days.

I don't have Mobivate's TallBob login, Blender is just using the api key.

Have you shifted Delivery Receipts away from Blender?

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Brad Gishen - Mobivate <brad.gishen@mobivate.com>
To: Asaf Shamir <asaf@rawmobility.com>
Cc: Mobivate Bulk SMS <bulksms@mobivate.com>

Mon, Dec 8, 2025 at 7:12 PM

What's the username?
Why don't you just change the route for the time being?

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Brad Gishen - Mobivate <brad.gishen@mobivate.com>
To: Asaf Shamir <asaf@rawmobility.com>
Cc: Mobivate Bulk SMS <bulksms@mobivate.com>

Mon, Dec 8, 2025 at 7:22 PM

What are the first few digits of the api key so i can ask tall bob to check?

[Quoted text hidden]

[Quoted text hidden]

Asaf Shamir <asaf@rawmobility.com>
To: Brad Gishen - Mobivate <brad.gishen@mobivate.com>
Cc: Mobivate Bulk SMS <bulksms@mobivate.com>

Mon, Dec 8, 2025 at 7:23 PM

Brad,

First few letters are "af9648"

[Quoted text hidden]

Brad Gishen - Mobivate <brad.gishen@mobivate.com>
To: Asaf Shamir <asaf@rawmobility.com>
Cc: Mobivate Bulk SMS <bulksms@mobivate.com>

Mon, Dec 8, 2025 at 7:59 PM

I just tested it and message arrived straight away, so you clearly never tested.
It's the DRs, TB is checking.

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[Quoted text hidden]

Brad Gishen - Mobivate <brad.gishen@mobivate.com>
To: Asaf Shamir <asaf@rawmobility.com>
Cc: Mobivate Bulk SMS <bulksms@mobivate.com>

Mon, Dec 8, 2025 at 8:01 PM

DRs are going to
<https://api.mobivatebulksms.com/receipt/tallbob>

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